

Dear Tenants,

Thank you for using Cheshire Rio Realty to fulfill your vacation rentals needs.

We take your health seriously and have changed our operating procedures to put your health and safety first during these uncertain times. Below you will find the information on what has changed, how we are cleaning and sanitizing the properties, as well as what you will need to bring with you during your stay. Our main goal is keeping you, our customers, healthy.

All homes will be sanitized before each tenants stay according the CDC recommendations. All surfaces, remotes, doors, window frames etc will be sanitized with disinfectant, and or bleach and water.

- **Check in times for back to back rentals has been changed to 4pm**, to allow us more time to clean and sanitize. We can no longer allow early check ins.

The following items will not be provided while renting during the Covid-19 pandemic.

- No spices, oils, condiments or anything reusable in the kitchens
- No games, cards, puzzles or extra décor
- No quilts, bedspreads or throw pillows
- No reusable pump soaps, shampoo, body wash etc. (no shower supplies)
- Sand toys

Please be sure to bring these items with you. We are removing these items so our housekeepers can focus on cleaning and sanitizing the high touch items and areas.

We are also changing the way we offer bedding and linens.

All bedding will be washed and sanitized before your stay. We are removing the quilts and making the beds with sheets only, the sanitized blankets and pillows will be folded at the end of each bed. There will be extra clean blankets located inside a sealed plastic bag in each closet. Only use these items if you must. If you do use them, please leave them outside of the bag, so we know to sanitize them after your stay.

We will be offering the following items:

Dish soap

Dishwasher tabs

Antibacterial spray cleaner

Bag of rags for wiping down counters and surfaces during your stay

Dish towels

Silicone pot holders

Individually wrapped bar soap at the sinks

Individually wrapped sponge in the kitchen

We look forward to hosting your stay and will do all we can to ensure you have a clean and sanitized home during your stay.

If the home offers boogie boards then those will be left for your use, however there will be no sand toys offered.

Thank you

The reservation team at Cheshire Rio Realty